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### A SAFe Skeptic's Journey



### Discovering what's important



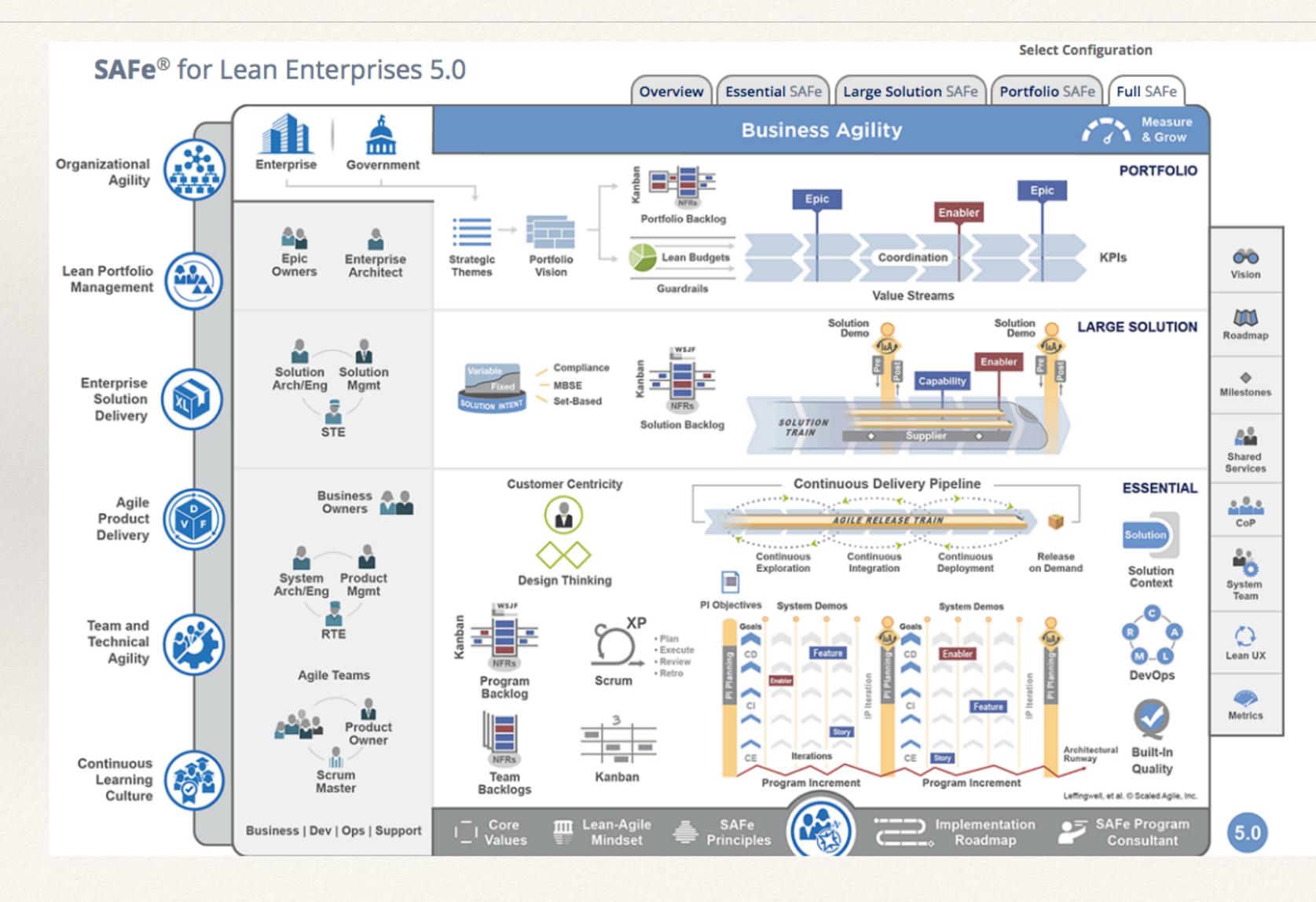
- Two Conversations
- \* Checking my values
- Adapting a balanced mindset
- \* Dealing with my prejudice Appreciating Jazz
- \* Dealing with my fear Appreciating SAFe
- Don't be a fundamentalist

### reciating Jazz ng SAFe

### Two Conversations

\* Digital Transformation & the pool cleaning company \* If the shoe doesn't fit, find one that does

## But the complexity blows my mind!



### Does SAFe benefit my clients?

- \* If no other framework fists my customer's needs better, why not SAFe?
- \* Because I don't want to mess with its complexity

comer's needs better, why not SAFe? its complexity

### Let's Talk

### \* How have you dealt with a client's bad idea?

## Checking my values

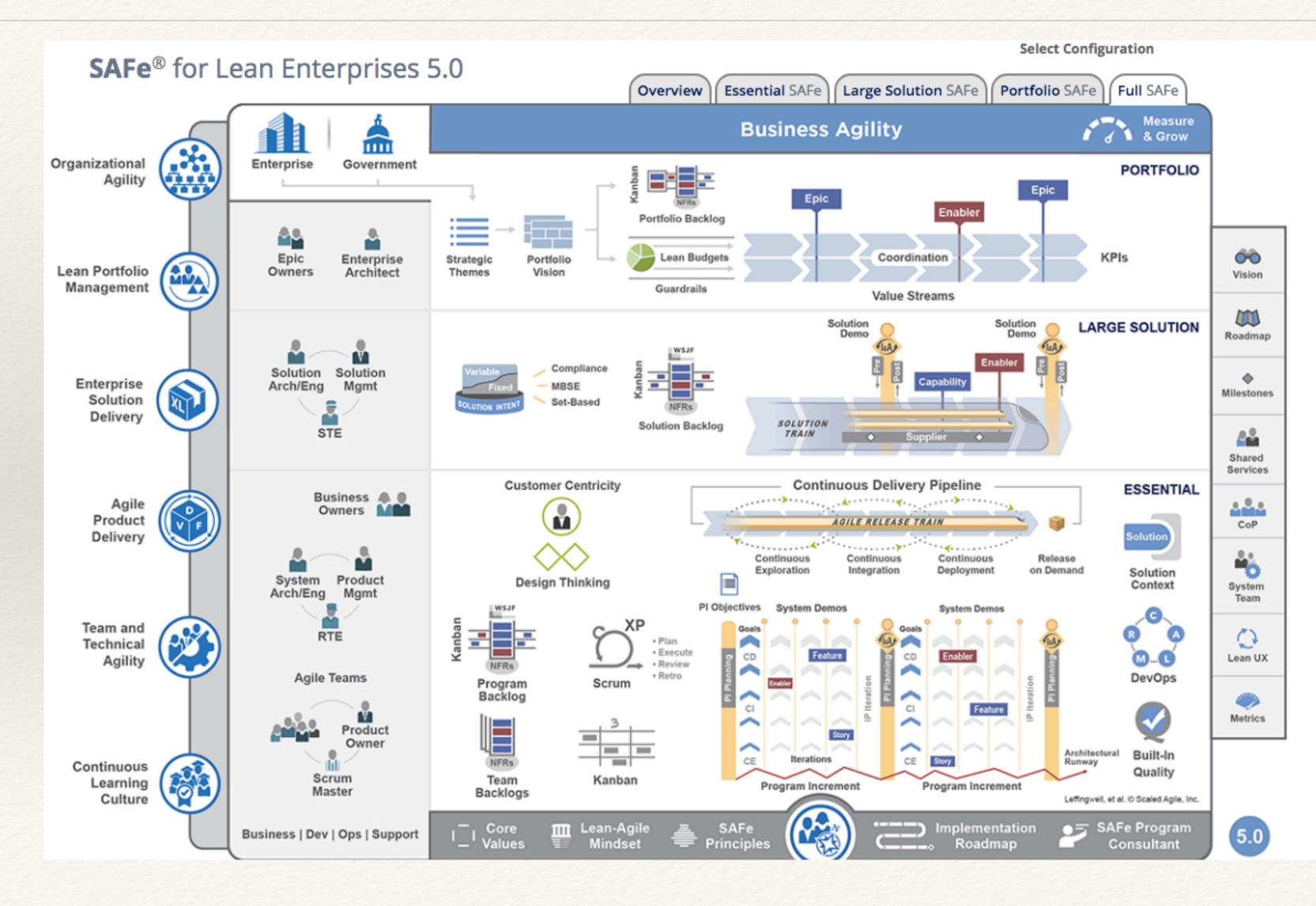
- \* If bringing value to my customer is paramount...
- \* And if for some clients, SAFe is the best option between alternatives such as
  - \* Scrum@Scale
  - \* LeSS
  - Custom solution...
- \* Then I need to be able to bring them SAFe

## Adapting a balanced mindset

### Value simplicity

Without rejecting complexity

## Breaking Down SAFe Complexity



## SAFe is not a methodology

- \* Start where the organization is ready for change
- \* Introduce elements of SAFe as areas in the organization open up
- \* Nothing in SAFe if required
- \* Respect current structures through a "dual operating system"

## Thoughts from John Kotter's Accelerate

- \* If the organization is big, then they've done something right
- Respect current structures and culture, because most of the time they still pay the bills
- Introduce a "dual operating system" that respects current structures, but allows Agile teams to innovate
- \* Connect each side by identifying, managing and funding value streams



## Dealing with my prejudiced – Appreciating Jazz

- My musical transformation story...
- \* Grew up loving Classical Music
  - \* Story telling ability of the Romantic Period
  - \* Grand structure of the Baroque Period
  - \* Rich history behind the artists and their compositions



## Dealing with my prejudiced – Appreciating Jazz

- \* Learned to love Jazz
  - \* Spontaneity
  - Iterative composition
  - \* Unity required to capture the moment
  - \* Focus on the audience's energy
  - \* "Feeling" the music being played by each of member of the band



## Dealing with my prejudiced – Appreciating Jazz

- \* My lessons...
  - \* My life would be a little empty without Jazz music
  - \* Don't be trapped in a fixed mindset
  - \* "Searching is its own reward, and sometimes that's all you need."
  - \* If you believe you've arrived, you've accomplished nothing



### Let's Talk

# \* How have you identified that you harbored prejudice against something? \* How did you deal with it?

## Understanding the Game

- The Infinite Game by Simon Sinek
- Two types of games
- \* Finite Game
- Infinite Game \*
- \* The "Agile" game is a classic Infinite Game

## Understanding the Game

### **The Finite Game**

- Players are known
- \* Rules are fixed
- \* Agreed upon objective that ends the game with a winner often being declared
- \* Objective: be declared the winner

## Understanding the Game

### **The Infinite Game**

- Played by known and unknown players
- \* No exact rules
- \* Length of play in infinite
- \* No winners
- \* Objective: keep playing the game

## Dealing with my fear – Appreciating SAFe

- There is a lot of stuff SAFe we can use
- \* How to recognize an organization's tipping point
- value
- the hypothesis against a MVP

\* Linking value streams to the teams which are responsible for delivering that

### \* Defining epics with a value hypotheses and tracking the success or failure of

### More stuff like

- \* Guiding Investments by Horizon & Lean Budgets
- \* Managing the Product Lifecycle & Technology Adaption Curve
- \* Learning Culture Pivot without mercy or guilt
- \* Lean Portfolio management
- \* Lean Budget Guardrails

Visit the Scaled Agile Framework site, and search using these terms

## Dealing with my fear – Appreciating SAFe

### There is a lot in SAFe we can use...

- \* Its too complicated
- \* Its too "un-Agile"
- them to the framework

### or maybe not

### \* SAFe is like a vacuum cleaner - it sucks up ideas from everywhere and adds

### \* Are these arguments more important than bringing value to your customer?



## Dealing with my fear – Appreciating SAFe

- Additional thoughts...
- \* "People don't resist change, they resist being forced to change."
- \* Let's not write-off those ideas, because of fear and prejudice

\* SAFe has a lot of rich ideas which bring value to the entire Agile community

My dark past...

I was raised a Christian Fundamentalist, we were...

- \* Isolated
- \* Lonely
- \* Fearful
- \* Angry

### We believed...

- \* Lutherans had one foot in hell
- \* Catholics were full on idol worshipers
- \* Methodists were heretics
- Pentecostals were demon possessed
- \* Politics was corrupt
- \* Russia and Communism was going to take over the world

We had ...

 Very little influence on society (u "popular conservatism")

### \* Very little influence on society (until they found their voice by joining

- We must avoid being "Agile Fundamentalists"
  - \* We can't reject ideas we don't like
  - \* We should investigate everything
  - \* Accept what is useful
  - \* Put everything else in the "parking lot"
  - \* The moment we've "found the truth", is the moment we stop searching
  - \* We cannot "Transform the World of Work" with a closed mind

of opinion. Thus, the wisdom of crowds cannot apply.

from the crowd.

- \* Questions must be specific
- \* Group just be diverse
- \* Must act independently

- Fundamentalism is usually "off the ranch" because it does not tolerate diversity
- As James Surowiecki explains, the following must be true to glean wisdom



- Our Agile community must not go down this dark path
  - \* Avoid fundamentalism by embracing diversity at every opportunity
  - \* Apply critical thinking to our conversations and beliefs
  - \* Speak your mind respectfully

### SAFe Conclusion

- \* Some clients can benefit from SAFe
- \* SAFe is complex, but can be phased in as the organization is ready
- \* Enabling customer success is my highest commission
- \* Be open for new ideas, even if you don't like the content or messenger
- Don't be a fundamentalist
  - \* Always on the defensive
  - \* Without a message or influence

### Personal Conclusion

- \* Face your prejudice and get honest with yourself
- \* Understand we're playing an Infinite Game (no winners or losers)
- \* If you believe you've arrived, you've accomplished nothing
- \* If we want impact the world of work, we must
  - Celebrate differences of opinion
  - \* Leverage the wisdom of our whole diverse Agile community

### Contact Informaiton

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### Source Material

- Today's organizations are under a lot of pressure
- \* The New Geography of Jobs by Enrico Moretti
- \* Accelerate by John P. Lottery
- \* Project to Product by Mik Kirsten
- \* Crossing the Chasm by Geoffrey A. Moore
- \* Escape Velocity by Geoffrey A. Moore
- \* Linchpin by Seth Godin

### Source Material

- We need diversity to change the world \* The Wisdom of Crowds by James Surowiecki
- \* The Tipping Point by Malcolm Gladwell
- \* Tribes by Seth Godin

All these books are in audible format