

Victor J. Bonacci

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MBA, PMP, CSM/CSPO/CSP, ICP-ACC

949-201-5978

PROFESSIONAL EXPERIENCE

ScrumMaster / Agile Coach

July 2014 – May 2015

PICS AUDITING, Irvine, CA

International prequalification services for contractors, insurance verification and risk-based audits.

Team-level process coaching for Scrum and Kanban; program and portfolio coaching. In under three months I enabled an underperforming team to deliver a suite of microservices ahead of schedule.

- Led the effort to build technical roadmap to merge with 2015 product marketing portfolio
- Scaled Agile via Scrum of Scrums to surface integration issues and coordinate deliveries
- Introduced Story Mapping to product owners, eliminating >30% redundant user stories
- Trained Operations teams on kanban flow principles, increasing throughput by over 250%
- Chaired internal hackathon of >40 participants, yielding three greenlit marketable features
- Created information radiators to communicate progress of initiatives to entire company

Technical Project Manager / Agile Coach

May 2011 – May 2014

SENDGRID, INC., Anaheim, CA

Worldwide leader in transactional email delivery sending over 13 billion messages each month.

Hired as the start-up's first Agile Coach, I coordinated SendGrid's initial Agile transformation, scaled the processes, trained all engineering staff in Agile methodologies (Scrum/XP/Kanban), and led organization-wide bootcamps as the company grew from 25 to over 220 full-time employees. Was a regular contributor to portfolio development and roadmap of strategic initiatives.

- Facilitated company-wide planning meetings, inception, reviews and trainings sessions
- Initiated Scrum of Scrums to share knowledge and identify program risks and constraints
- Led metrics-based retrospectives with teams and quarterly across engineering department
- Inspected and adapted SendGrid's Agile practices (Scrum/XP) to suit our maturing needs
- Served as Scrummaster and TPM as needed to drive highly visible development efforts
- Led all Agile Team Training and Conversion efforts within our portfolio-driven organization

ScrumMaster / Senior Developer

July 2009 – May 2011

TRIDENT UNIVERSITY (formerly TUI UNIVERSITY), Cypress, CA

100% online, regionally-accredited university enrolling over 8000 Bachelor thru Doctoral students.

Established Agile processes and methodologies to manage and monitor all development activities, including a new service-oriented architecture, compliance monitoring, updated user experience, release planning processes, and DevOps (virtualization) activities.

- Aligned technology initiatives from all university departments to create viable portfolio
- Enabled enterprise collaboration via program reviews to align strategy with execution
- Managed multiple projects across an unfolding and evolving technology infrastructure
- Trained technology staff in utilizing Scrum methods (standups, sprints, burndown, etc.)

Consultant - Web Application Development

August 2008 – July 2009

BOMBER, INC., Santa Ana, CA

Manufacturer of polarized, safety, and patented floating eyewear for outdoor sports enthusiasts.

Responsible for direction and implementation of secure and scalable B2C eCommerce website, integrated CRM suite, monitoring dashboard and SEO tools for specialty eyewear manufacturer.

- Developed and implemented standards for architecture, development, quality and releases
- Inspected and adapted best practices for search engine optimization, Internet security, content management, site scalability, payment authorization, CRM and order management.

**Technical Project Manager / Scrum Specialist
Product Manager**

Nov 2004 – June 2008

May 2004 – Nov 2004

PANASONIC AVIONICS CORPORATION, Lake Forest, CA

Manufacturer of in-flight entertainment and communications solutions to airlines worldwide.

Planned, executed and monitored complete SDLC of \$1.2M suite of media playback, eCommerce and data-driven web-applications and cabin management utilities for Airbus A380 and Boeing 787.

- Rigorously enforced generally accepted practices of project management (PMBOK)
- Created and tracked multi-team project plans, requirements matrices and risk registers
- Led daily standups of teams of designers, engineers and testers across timezones
- Negotiated use of staff and expenditures, quantified earned value and assessed risks
- Presented regular project updates to C-level executives and international list of clients
- Built databases and front-end dashboards to measure / report key metrics to management

ADDITIONAL EXPERIENCE

Sony Pictures - Digital Media Analyst

May 2003 - May 2004

University of Michigan Hospital - Programmer

Aug 2000 - July 2002

Health Alliance Plan - Webmaster

Sep 1998 - Aug 2000

AGILE EXTRACURRICULAR

Community Builder / Speaker / Trainer

March 2012 – current

AGILECOFFEE, Tustin, CA

Community is vitally important to me. I organize bi-weekly gatherings in Irvine, and I'm active with similar groups in San Diego and Los Angeles. I facilitated the first ever Agile Coach Camp on the west coast, and I'm on the steering committee of the Agile Open SoCal. I regularly contribute to the Agile/Lean discussion by writing and speaking on related themes, and I've been a featured speaker/trainer at workshops & conferences.

- Blog Agile-related topics regularly on agilecoffee.com and other sites
- Introduced Lean Coffee to Southern California (via meetup.com) in Spring 2012
- Produce regular podcast series on Agile/Lean topics since early 2014 (iTunes & Stitcher)
- Presented at SoCal Code Camp, Agile San Diego, SoCal Agile, Scrum Day San Diego, Agile Opens (SoCal, NorCal and AONW), Scrum Day Orange County and more
 - Topics covered Agile philosophy, Lean Startup, XP/TDD, Scrum, pair-coaching, etc.
- Developed Agile skills assessment for smarterer.com's FLOCK Team Sourcing product
- Unite Los Angeles, San Diego and Orange Counties' Agile communities via meetups

EDUCATION

MBA – University of Southern California – 2004

Agile/Scrum – more than 100 hours of classroom learning in Agile/Lean subjects, including:

- Diana Larsen's Advanced Retrospective Techniques (2014)
- ICAgile Certified Professional - Agile Coaching (2015)
- Certified Product Owner (2012, 2015), Certified ScrumMaster (2014)
- Introduction to Agile with Scrum (2009, 2012)

Other – more than 200 hours of continuing professional education

- subjects included: BI/DW, UNIX, Website technologies, Accounting & Statistics

LANGUAGES: English (native), Japanese (conversational)



For additional details, please see my LinkedIn profile: [linkedin.com/in/vbonacci](https://www.linkedin.com/in/vbonacci)